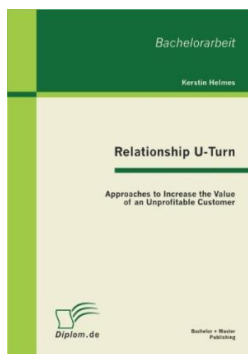


## Relationship U-Turn: Approaches to Increase the Value of an Unprofitable Customer



### Book Review

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(Prof. Shanie Schinner Sr.)

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